



RECOMMENDATIONS FOR ELECTRONIC CONNECTION VIA VIDEO

When connecting to the Annual General Meeting via video communication, please take note of the following points:

1. Internet access: Your upload/download bandwidth should be stable and at least 5 Mbps; we recommend 10 Mbps or above. Please make sure you have a stable Wi-Fi connection or connect your device to the internet via a LAN cable. If possible, please close all other applications that are bandwidth and CPU-intensive.

2. VPN connections: Please deactivate whenever possible your VPN connection if you use one.

3. End device: Please use a device with a camera and microphone (e.g. a computer, tablet, or smartphone). A headset is recommended for better audio quality. You can use all browsers of the latest software versions: e.g. Chrome, Firefox and Edge.

4. Access to the virtual waiting room: Please note that you should be logged into the InvestorPortal with your login data, which you used to register your request to speak. In preparation for your live appearance, a dialog box for entering the virtual waiting room will be displayed after you have spoken. With your confirmation, you can then enter the virtual waiting room.

5. Functionality test: After entering the virtual waiting room, you will be greeted by our technical staff (operator) and your video and audio quality will be checked. Please remain in the virtual waiting room until the operator contacts you. You can still follow the Annual General Meeting live in the waiting room.

6. Connecting to the meeting: Once the functionality has been successfully tested, you will be connected live to the Annual General Meeting as soon as the chairman of the meeting calls you by name. After the

chairman of the meeting has given you the floor, you can begin your live appearance. At the same time, you will also see yourself in the broadcast image.

7. Further request to speak: If you wish to speak again, please register another request to speak. The procedure is then as described above.

8. Other Tips: If possible, please close all other programs on your computer that can affect its performance. Also make sure that all bandwidth-intensive applications are closed.